



System Integration Services





About Our Company



The driving force behind each of us at Tanager is improving our clients' business by leveraging our knowledge of business processes and technology.

Tanager, Inc., established in 1996, is a full-service, computer systems integration firm. We use our innovative approach to create real solutions that are ingenious, effective, and consistently producing successful results.

Our goal is to create value for our customers through innovative ideas and effective strategies that produce measured results. By staying true to our goal, our customers have expressed their utmost confidence in working with Tanager.

*Deb Fedore
CEO*



Federal Overview

Tanager is committed to providing outstanding service and competitive prices to the Federal Government.

Our Information Technology professionals and reliable products provide the services needed by government agencies to deliver solutions that are cost effective, improve agency mission performance, and enhance the Quality Of Service (QOS) to agency customers.

Federal Supply Service (FSS)

General Services Administration (GSA)

Contract Number: GS-35F-0282N Cage Code 1YKY3

SIN 132-8 : Purchase of Equipment

SIN 132-12 : Maintenance of Equipment, Repair Service, and Repair Parts/Spare

SIN 132-51 : Information Technology (IT) Professional Services

Under this General Services Administration (GSA) Federal Supply Service (FSS) contract, Tanager is able to supply quality products and Information Technology services to all Federal Government agencies. This contract is subject to cooperative purchasing, under which authorized state and local Government entities may procure from this contract.





Company Philosophy



The corporate philosophy of Tanager, Inc. is based on, above all else, honesty, integrity, education and active commitment to provide the best in customer service. To ensure the continuity of this philosophy Tanager, Inc. directors are involved in projects, from start to finish, and play an active role in project management. Tanager, Inc. employees are encouraged to share knowledge, resources and to continue their education in the technological field.

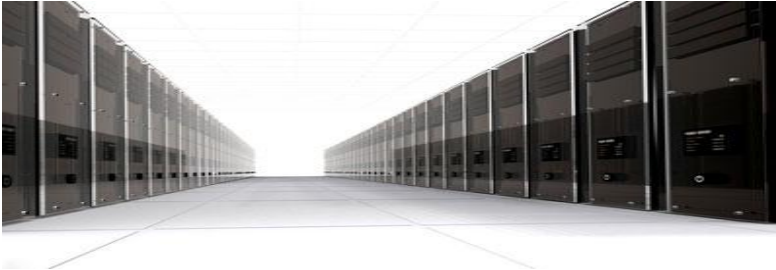
At Tanager, Inc. we practice the implementation of optimal solutions which take into consideration short-term and long-term business impact. This practiced methodology requires that we understand fully the needs and requirements of our customers and the skill-set of our employees.

Our experience in the technological arena has taught us that timely resolution, while absolutely imperative for the success of any business, must also anticipate and address the long-term goals of our clients. Tanager, Inc. attracts individuals with an entrepreneurial mindset: people with vision, creativity, drive and focus on getting the job done to the best of their ability. Ours is an experienced team that is enthusiastic, open to new ideas, respectful of others and hard working but we are also a team that likes to have fun! Many of our customers have commented on the friendly, professional and diligent nature of Tanager, Inc. team members.

We work hard to earn your business!



Company Value



- Offices in Annapolis Junction & Baltimore , Maryland
- Computer Systems Integration company providing Information Technology services to small businesses, corporate enterprises and government agencies
- Core business comprises of technical services, hardware and software sales and support
- Incorporated in the State of Maryland in 1996
- Headquarters in Annapolis Junction, Maryland
- Woman-Owned Small Business (WOSB)
- GSA Contract Number GS-35F-0282N
- Cage Code 1YKY3
- Registered in all 50 states and Canada
- Visit our website at www.tanagerinc.com



Company Background

- Operation and ownership managed by the original Board of Directors
- Excellent corporate ratings with D&B, 96-4553119
- Client-referred business
- Profitable in every year of operation
- Low employee turnover
- Significant company growth in recent years
- Diversified employees



Professional Services

- Customer satisfaction-driven and results-oriented team approach
- Technical professionals with excellent communication skills
- Experienced and certified technical and business analysts
- Professional project management
- Secure mission-critical systems services

- Project Lifecycle Management
- Data Continuity, Backup & Recovery Services
- Systems Administration
- System Deployment & Staging Services
- Platform Deployment & Integration Services
- Technology Refresh
- Database Design & Administration
- Application Programming & Script Development
- Web Hosting & Development
- Technical Writing
- Business Continuity
- Performance Monitoring
- Information Systems Security Services
- Quality Assurance & Testing
- Managed Helpdesk & Call Center Services
- International Technical Support Services
- Enterprise Disaster Recovery Planning
- Enterprise Disaster Recovery Implementation Services





Technical Service Partnerships

Marriott International

New Property Staging Services
Hardware Refresh Staging Services
Wyse Thin Client Administration
BBX Programming
Help Desk & Technical Support
Administrative Management

Northrop Grumman

Military & Intelligence Community
UNIX Systems Administration
Hardware Technician
Communications Engineer
Technical Writer
Drafters
Trainers

National Government Systems

CMS NGD Mirror Site
Solaris Systems Administration
Oracle Database Administration
Microsoft Windows Administration
MQSeries Administration
Technical Writing
Operations & Project Management

CMS National Training & Content

Website Development & Hosting
Database Development
E-Training Content Development
Training Materials
Security Compliance
Technical Writing
Operations & Project
Management
Network Administration
Windows Administration
Unix Systems Administration
Firewall Administration
Facilities Management
3-Tier Architecture Deployment

Turning Point

CMS Beneficiary Network
Services
NOC

HMS Host

Microsoft Windows Administration
UNIX Systems Administration
Network Administration
Field Support
Applications Programming
Applications Support Services

DC Housing Authority

SAN Implementation & Support
Network Design Services
Server Virtualization
Integrated Communications Services
Network Security Compliance

IBM

Social Security Administration
Firewall Administration
UNIX system Administration



Certifications

- Sun Certified Administrator Solaris 9 & 10
- IBM AIX Advanced Technical Expert
- IBM Communications for AIX
- IBM DB2 Universal Database
- IBM e-Business Solution Designer
- IBM Firewall
- IBM pSeries High Availability (HACMP)
- IBM Storage Sales & Technical Solutions
- IBM Web Server (Apache)
- IBM Certified Specialist p690 Technical
- IBM Certified Specialist p690 Solution Sales
- IBM Certified Solution Developer (XML)
- Project Management Professional
- Java Sun Certified Programmer for Java 2
- Certified Novell Administrator: Netware 5.1
- Certified Novell Engineer(CAN)
- Certified Novell Engineer(CNE)
- Cisco Certified Network Associate(CCNA)
- Certified Wireless Network Professional (CWNP)
- A+ Server Technician
- CompTiaA+ & CompTia I-Net+
- CompTia Security+ & CompTia Network+
- CompTia Server+
- MCSE Windows 2000
- MCSE Windows 2000 Messaging
- MCSE Windows 2000 Security
- MCSE Windows 2003
- MCSE Windows 2003 Messaging
- MCSE Windows 2003 Security
- MCSA Windows 2003 Server Administration
- CheckPoint Certified Security Engineer
- CIW Security Analyst
- CIW Professional
- Certified Information Systems Security Professional (CISSP)
- Certified Internal Auditor(CIA)
- Certified Information Systems Auditor(CISA)
- Juniper Networks Certified Internet Associate)

- Broadcasting Board of Governors
- Bureau of Labor and Statistics
- Centers for Medicare and Medicaid Services
- District of Columbia Housing Authority
- Department of the Air Force
- Department of the Army
- Department of Commerce
- Department of Defense
- Department of Homeland Security
- Department of Justice
- Department of the Navy
- Department of Health and Human Services
- NASA
- National Oceanic and Atmospheric Administration
- National Institutes of Health
- Federal Aviation Administration
- Federal Bureau of Investigation
- Federal Bureau of Prisons
- National Aeronautics and Space Administration
- National Security Agency
- Social Security Administration
- United States Coast Guard
- United States Court of Federal Claims
- United States Treasury





Commercial Customers

- American Chemical Society
- ARINC
- Booz Allen Hamilton
- Chesapeake Research
- Marriott International
- General Dynamics
- HITT Contracting
- HMS Host
- IBM
- Lockheed Martin
- MCI
- Nortel
- Northrop Grumman
- Orrick
- Republic Electronics Group
- Sodexo
- Sprint
- Verizon
- USA TODAY





Professional Partnerships



Networking Infrastructure Solutions
Advanced Infrastructure Solutions



ORACLE





Tanager Woodlawn Office

3102 Lord Baltimore Drive
Suite 100
Baltimore, Maryland 21244
United States
Phone: 443.429.5700
Fax: 443.429.5699



Tanager Headquarters

10010 Junction Drive
Suite 120N
Annapolis Junction, Maryland 20701
United States
Phone: 240-547-3150
Fax: 866-789-5213